



SUBLETTE COUNTY RURAL HEALTH CARE DISTRICT

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PO Box 787
Big Piney WY 83113



2015 YEAR END REPORT TO OUR COMMUNITY

ECRWSS
Postal Customer
Local



EDDM
Retail

● A NOTE OF THANKS ●

2015 has been a year of up and downs. The “ups” have come from an increase in patient visits through the clinic as well as through our ancillary departments including lab and radiology. We have been pleased to add many valuable services without increasing costs by better utilization of staff and working collaboratively with our affiliates. We are grateful for these “ups” and more importantly, grateful to you for choosing to use the clinics as well as the tax support we receive.

On the down side, like many other boom and bust communities, we will be facing significant challenges. A change in population, a change in demographics and most significantly, a change in tax revenue. If we desire to keep health care as we know it, we will need to find another mechanism to sustain it. We have found that mechanism through cost-based reimbursement received through a Critical Access Hospital designation.

I invite you to learn more on how this can make a vital difference. Visit our website. Attend a board meeting. Call with questions. Connect with us on Facebook. I am extremely proud of the work the RHCD does and the lives we touch every day. Together, we can keep health care alive and well in Sublette County!

Malenda Hoelscher, BSN, LNHA
Health Care Administrator



District Financials

FY 2014-2015

Revenues

Mill Levy.....	\$6,900,000.00
Operational Revenues.....	\$3,300,000.00
Other Income.....	\$298,000.00

Expenses

Salaries & Benefits.....	\$8,900,000.00
Operational Expenditures.....	\$1,700,000.00
Capital Expenditures.....	\$173,000.00

Net Income (Loss)..... (\$300,000.00)

Budgeted Net Income (Loss)..... **(\$1,300,000.00)**

Funds for the Future..... \$9,400,000.00

ADMINISTRATION

Malenda Hoelscher
Health Care Administrator

Lorraine Gatzke
Director of Finance

CLINICAL LEADERSHIP

Dave Kappenman, MD
Medical Director,
Pinedale Medical Clinic

Stephen “Buck” Wallace, MD
Medical Director,
Emergency Medical Services

Eliz Albritton, MD
Medical Director,
Marbleton-Big Piney Clinic

BOARD OF TRUSTEES

Laura Clark
Board Chairman

Kris Rook
Treasurer

Chuck Bacheller
Trustee

Scott Scherbel
Vice Chairman

Mandy Norris
Trustee



Accessible

After-Hours Call System

A simpler, more efficient way to reach us after-hours, just call your clinic of choice and the on-call provider will be on the line!

Veterans Choice Program

Participating in this program so you can use your Veterans Administration benefits right here at "home".

Cancer Preventative Screenings

In collaboration with St. John's Medical Center and Mountain Medical, we now offer colonoscopy and mammography screening exams at no cost to the District.

Interprete en Español (Translation Services)

Nos permite proveer la misma calidad de atención médica a todos nuestros pacientes.

Families in Need (FIN)

In partnership with the Rural Health Foundation, the FIN program supports those who have a financial need to have access to clinic services.

Progressive

Patient Portal

Access your medical records, lab test results and contact your provider through secure messaging...all on your own time.

Concussion Management Program

Collaborating with our local schools to keep our kids safe through an organized concussion management program...from injury to recovery!

EMS Rapid Response

A specially-trained paramedic and emergency medical team at your doorstep in minutes.

Life-Sustaining Equipment/Level I Trauma Certification

Automated CPR devices made available through Mission:Lifeline Grant. Saving the District money while saving lives one patient at a time!

Patient Advocate Services

Provides assistance to our patients navigating the ever-changing health care system and utilizing various medical and social resources. We want to make it easy for you!

Patient-Focused/Community Oriented

Senior Center Health Talks and Open Houses

Monthly open health chats at our local senior centers and annual Open Houses held at both clinics.

Collaboration with Community Service Organizations

Working with Coordinated Care of Sublette County, the Food Basket and Sublette County Prevention Coalition to enhance health and wellness through a coordinated effort.

"Share a Pair" Holiday Sock Drive

Collected over 300 pairs of socks for donation to local food banks and schools.

FREE Kindergarten Screenings & Sports Physicals

Performed over 400 free exams for our local students!

Cardiac and Stroke Risk Assessments

In honor of Cardiac & Stroke Awareness Month we offer free EKG's and stroke risk assessments. We want a healthy community!

Walk to End Alzheimer's Host

Hosted 1st Annual Sublette County Walk to End Alzheimer's and raised over \$7,000 for Wyoming families coping with Alzheimer's disease

Breast Cancer Awareness Quilt Raffle

Raised over \$1,200 to provide free mammograms to patients in need by raffling off a quilt made by one of our own staff members!



Go Red for Women

February 2015

Pinedale

Walk to End Alzheimer's

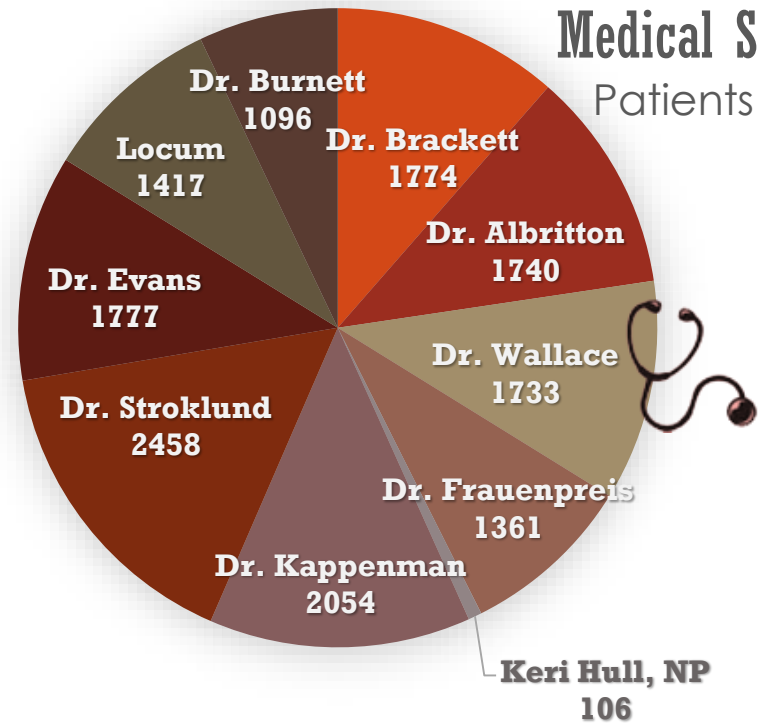
November 2015

Marbleton

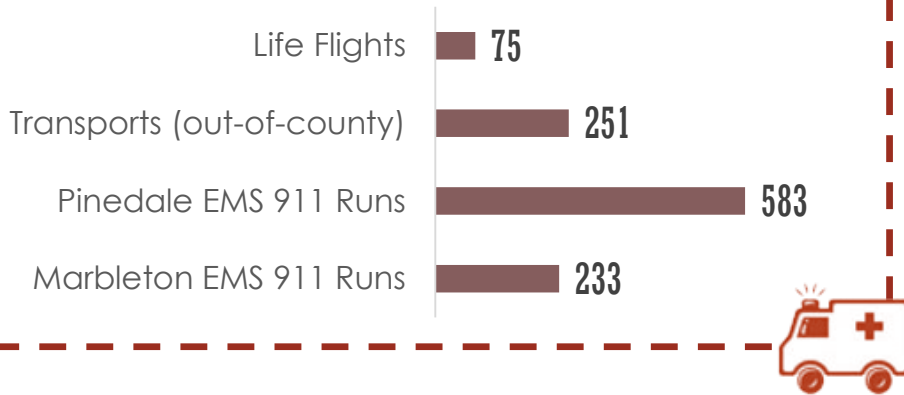


2015 YEAR END SNAPSHOT

Medical Services Patients Seen



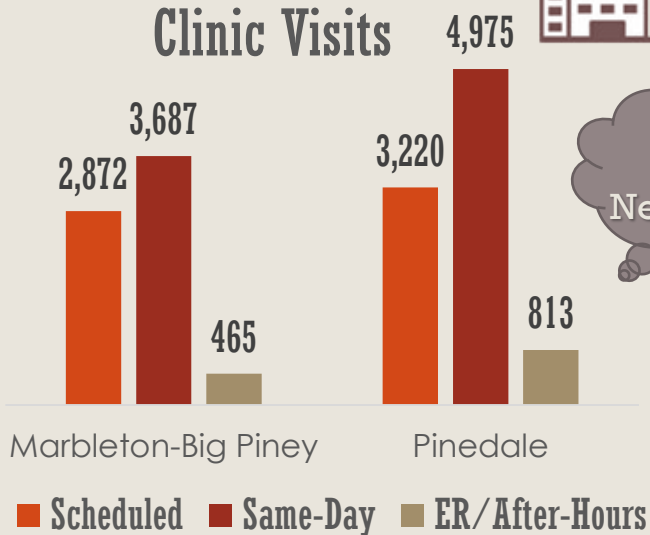
Emergency Medical Services



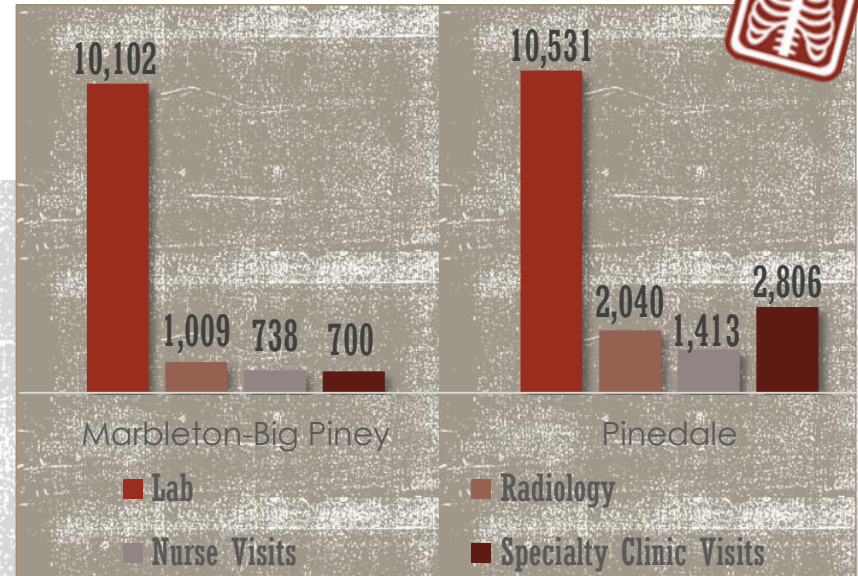
Clinic Visits



1,623
New Patients



Ancillary Care Services



● A HIGHER STANDARD OF CARE ●



All of our providers specialize in either family practice and/or emergency medicine with additional certifications in life-saving care.



Our nurses are certified in Advanced Cardiac Life Support, Pediatric Advanced Life Support and Trauma Care Management.



EMS is RHCD-owned with 21 EMS professionals covering 4,936 square miles. Average response time is 12 minutes...3 minutes faster than the national average!



Diverse system of care for the whole family. From child wellness exams to “Welcome to Medicare” visits!



Our billing professionals live right here in Sublette County. No out-sourcing, 100% insurance claim submission.



I received very good health care at this facility. The staff communicates well and everyone makes you feel welcome. The doctors are professional & passionate.

Thank you for having this facility. ”



Flexible, timely scheduling. In fact, 54% of appointments are scheduled same-day!



Nationally accredited lab and radiology services offering over 5000 lab tests as well as diagnostic CT and ultrasound services.



Affiliation agreements with our local health care partners to bring you better transition of care, access to specialists and educational opportunities for us and our community!



Two, state-of-the-art, free-standing physician clinics **with** emergency rooms...a rare find in Wyoming!



WHERE WE ARE NOW and how we got here

2010 \$13 million annual tax revenue

SINCE THAT TIME...

↑ Cost of Technology

- Electronic Medical Records – Federally Mandated
- CT Scanner/Ultrasound – Standard of Care

↑ Cost of Quality Staff and 24-Hour Care

- Each clinic staffed with 4 medical providers, 3-5 nurses, 2 radiology techs and 2-3 lab techs to provide clinic and 24/7 ER services

↓ Revenue

- Providing hospital-level care and being reimbursed as a clinic
- Annual tax revenue

2017 \$3.5 million annual tax revenue (forecasted)

OUR CURRENT OPTIONS...

CAH Designation

- \$6 million initial investment
- Additional \$15.4 million in revenue in the first 2 years
- Retain/enhance services
- Reduce dependence on mill levy by 51%

Cut Services

Increase Taxes

- As allowed by state statute with a vote of the people

A LETTER TO THE COMMUNITY

2015 was a year of continued exploration, research and study for the Health Care District after learning the disturbing news that our tax revenue (mill levy) was projected to decrease by half. I know in my own household, a decrease in income by half resulted in serious changes. I'm sure some of you have experienced an event that caused the entire family to shift their habits and pursue other ventures of income. The Health Care District is not much different. We have adjusted our spending customs, eliminated 21 positions by attrition, stream-lined the EMS department and required more cost-sharing in benefits for staff, as well as many other modifications. While working on those adjustments, we have also extended our networking efforts adding affiliate agreements with St. John's and University of Utah. The benefits of these relationships are numerous.

However, the most important outcome of our exploration endeavors has been the Critical Access Hospital Designation. Learning the revenue potential for the Health Care District with CAH designation is informative and encouraging. We are convinced that this will help the District's sustainability. Three studies, multiple meetings and countless conversations later, we find ourselves still convinced. Our challenge has now shifted to sharing our education with the communities so that you accurately comprehend and ultimately share our vision of a Critical Access Hospital in Sublette County. Questions and comments are considered and contemplated by this board. **Your opinion matters!**

One of the many questions we hear is, "What are the options?". We strive to be completely honest and have shared that the choices are few: CAH which requires a small initial investment, pursue an increase in tax revenue, or reduce services. Reducing services is a scary thought for you and for us. So, we are leaving that option as a last resort. An increase in tax revenue incurs an expense to the District with only a slight chance of success (no one wants their taxes increased) and has historically failed. So, we are actively traveling down the CAH avenue, confident in our endeavor, consistently encouraged by those who have gone before us to the same destination and supported by facts and figures. In the meantime, we continue to do what any other household would do given similar circumstances; tighten spending, suspend unnecessary expenditures and keep the family calm and assured that better days will be here soon.

SINCERELY,

Laura Clark, SCRHCD Board Chairman

